Privacy & Cookies Policy



We at ChildVision respect your right to privacy and comply with our obligations under the relevant data protection legislation. The purpose of this privacy policy is to outline how we deal with any personal data you provide to us while visiting this website. By visiting this website, you are accepting the terms of this privacy policy. Any external links to other websites are clearly identifiable as such, and we are not responsible for the content or the privacy policies of these other websites. Any personal information which you volunteer when you visit our website through e-mail alerts or when using our online feedback form will be treated with the highest standard of security and confidentiality.

What data do we collect:

We collect two types of information:

Personal Data

This is data that identifies you or can be used to identify or contact you and may include your name, address, email address, user IP addresses in circumstances where they have not been deleted, clipped or anonymised, telephone number, birth date and billing and credit card information. Such information is only collected from you if you voluntarily submit it to us, i.e. for donations. For more information please see our <u>Fundraising Privacy Policy.(link here)</u>

Non-Personal Data

Like most websites, we gather statistical and other analytical information collected on an aggregate basis of all visitors to our website. This Non- Personal Data comprises information that cannot be used to identify or contact you, such as demographic information regarding, for example, user IP addresses where they have been clipped or anonymised, browser types and other anonymous statistical data involving the use of our website.

How will we use and store your data?

Non-Personal Data

ChildVision take every precaution to protect the confidentiality of any personal information that you may supply. We use the Non-Personal Data gathered from visitors to our website in an aggregate form to get a better understanding of where our visitors come from and to help us better design and organise our website. For general web browsing, certain information is recorded in the website log files which may include:

- The top level domain name from which you access the internet
- The IP address of the computer from which you access the website
- The date and time each computer accesses the website
- The pages accessed and the documents downloaded by each computer
- The type and version of the browsers being used to access the website
- The addresses of any third party web-pages which refer visitors to our website

- Keywords used in search engines and directories to find our website
- Keywords and phrases used to search our website

This information is used for statistical purposes only, including:

- To find out how many people are visiting our sites
- To identify what pages are accessed more frequently
- To help us improve the information we are supplying to our users
- To make our site more user friendly

Personal Data

We will process any Personal Data you provide to us for the following purposes: (a) to provide you with services you have requested; (b) to contact you if required in connection with your request or to respond to any communications you might send to us.

Data Subject Rights:

ChildVision facilitate your rights in line with our data protection policy.

Your rights as a data subject:

At any point while we are in possession of our processing your personal data, you, the data subject, have the following rights:

- Right of access you have the right to request a copy of the information that we hold about you.
- Right of rectification you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing where certain conditions apply to have a right to restrict the processing.
- Right of portability you have the right to have the data we hold about you transferred to another organisation.
- Right to object you have a right to object to certain types of processing such as direct marketing.

Cookies

This website uses "cookie" technology. A cookie is a little piece of text stored by the browser on your computer, at the request of our server. We may use cookies to deliver content specific to your interests and to save your personal preferences so you do not have to reenter them each time you connect to our website – our cookies are not available to other websites.

How to manage cookies

You can set your browser not to accept cookies. You are always free to decline our cookies, or to ask your browser to indicate when a cookie is being sent. You can also delete cookie files from your computer at your discretion. Note that if you decline our cookies or ask for notification each time a cookie is being sent, this may affect your ease of use of this website.

The list below describe the cookies we use on this site and what we use them for. Currently we operate an 'implied consent' policy which means that we assume you are happy with this usage. If you are not happy, then you should either not use this site, or you should delete the cookies having visited the site, or you should browse the site using your browser's anonymous usage setting.

First Party Cookies

These are cookies that are set by this website directly.

- *Google Analytics:* We use Google Analytics to collect information about visitor behaviour on our website. Google Analytics stores information about what pages you visit, how long you are on the site, how you got here and what you click on. This Analytics data is collected via a JavaScript tag in the pages of our site and is not tied to personally identifiable information. We therefore do not collect or store your personal information (e.g. your name or address) so this information cannot be used to identify who you are. You can find out more about Google's position on privacy as regards its analytics service at http://www.google.com/analytics/learn/privacy.html
- *WordPress:* Our websites runs the popular WordPress CMS and cookies are used to store basic data on your interactions with WordPress, and whether you have logged into WordPress. We use a session cookie to remember your log-in for you if you are a registered user and we deem these as being strictly necessary to the working of the website. If these are disabled then various functionality on the site will be broken.

Third Party Cookies

These are cookies set on your machine by external websites whose services are used on this site. Cookies of this type are the sharing buttons across the site allowing visitors to share content onto social networks. Cookies are currently set by LinkedIn, Twitter, Facebook, Stripe, Vimeo, Youtube, Google+ and Pinterest. In order to implement these buttons and connect them to the relevant social networks and external sites, there are scripts from domains outside of our website. You should check the respective policies of each of these sites to see how exactly they use your information and to find out how to opt out, or delete, such information.

If you have previously accepted cookies for this site, you can <u>Revoke consent</u> by clicking this button.

Links

The ChildVision website contains links to other sites. ChildVision are not responsible for the privacy standards of other websites. We encourage you to be aware of this when you leave our website. While every care has been taken to ensure the high quality and standard of websites to which we link, ChildVision can take no responsibility for the content of these linked websites. This privacy statement relates only to the privacy practices in connection with the ChildVision website.

Security

Your Personal Data is held on secure servers hosted by Let's Host. The nature of the Internet is such that we cannot guarantee or warrant the security of any information you transmit to us via the Internet. No data transmission over the Internet can be guaranteed to be 100% secure. However, we will take all reasonable steps (including appropriate technical and organisational measures) to protect your Personal Data.

Changes to the Privacy Policy

Any changes to this privacy policy will be posted on this website so you are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any time we decide to use Personal Data in a manner significantly different from that stated in this privacy policy, or otherwise disclosed to you at the time it was collected, we will notify you by email, and you will have a choice as to whether or not we use your information in the new manner.

Further Concerns

Should you have any concerns about your privacy or any issues covered in this statement, or you would like to exercise one of your data protection rights, please contact us via:

Email: <u>dpl@childvision.ie</u> (Data Protection Lead) Phone: 00353-1-8373635 In writing: ChildVision, Gracepark Road, Drumcondra, Dublin 9

How to contact the appropriate authority:

Should you wish to report a complaint or if you feel that ChildVision has not addressed yhour concern in a satisfactory manner, you may contact the Data Protection Commission:

Data Protection Commission, Canal House, Station Road, Portarlington, Co Laois, R32 AP23. Phone +353 57 868 4800 / +353 761 104 800. Web www.dataprotection.ie. email info@dataprotection.ie